

**UNITED STATES DISTRICT COURT
CENTRAL DISTRICT OF CALIFORNIA**

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**IN THE UNITED STATES DISTRICT COURT
IN THE CENTRAL DISTRICT OF CALIFORNIA**

**UNITED STATES OF AMERICA
ex rel. CHARLES GONZALES,**

14 Plaintiffs,

15 V.

VITAS HEALTHCARE CORPORATION, a Florida corporation; and **VITAS HEALTHCARE CORPORATION OF CALIFORNIA**, a California corporation,

Defendants.

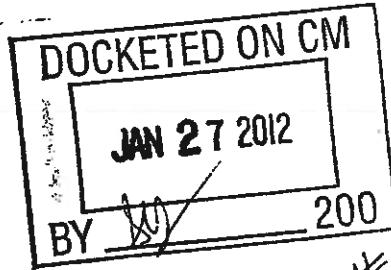
Case No. 12-0761

**COMPLAINT FOR MONEY
DAMAGES AND CIVIL
PENALTIES FOR VIOLATIONS
OF THE FALSE CLAIMS ACT**

DEMAND FOR JURY TRIAL

[FILED IN CAMERA AND UNDER SEAL]

PURSUANT TO 31 U.S.C. § 3730(b)(2)]



COMPLAINT

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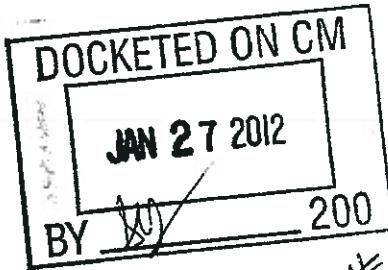


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1 Plaintiff UNITED STATES OF AMERICA ("United States"), by and
2 through Relator CHARLES GONZALES, alleges as follows:

3 **I. INTRODUCTION**

4 1. Relator Doctor Charles Gonzales ("Dr. Gonzales" or "Relator")
5 brings this action on behalf of the United States to recover losses sustained by the
6 Medicare Program as a result of the Los Angeles operations of Defendants VITAS
7 HEALTHCARE CORPORATION and VITAS HEALTHCARE CORPORATION
8 OF CALIFORNIA (collectively, "Defendants," "Vitas Los Angeles," or "Vitas").
9 Over the course of at least the past seven years, Vitas Los Angeles has defrauded
10 the government by systematically falsely certifying that a large number of its
11 patients are eligible for hospice care, when they are not.

12 2. Vitas Los Angeles is the largest for-profit hospice care provider in
13 Southern California. By systematically submitting false certifications and
14 recertifications, Vitas Los Angeles has collected significant amounts of money
15 from Medicare, padding its profits at the expense of taxpayers. Vitas Los Angeles
16 purports to have hundreds of hospice appropriate patients at any given time in the
17 Los Angeles area for whom it submits claims for reimbursement to Medicare.
18 Many of these patients remain on hospice care for years, with little or no decline in
19 health, and require little in resources from Vitas.

20 3. Relator Dr. Gonzales was employed by Vitas Los Angeles from 2004
21 to 2011. Dr. Gonzales possesses detailed and extensive information about Vitas
22 Los Angeles' systematic and fraudulent certification and recertification of patients
23 as eligible for hospice care. During his tenure he received constant and strong
24 pressure from Vitas Los Angeles' management to certify and/or recertify patients
25 as eligible for Medicare hospice care who were not eligible under the pertinent
26 regulations and industry standards.

27 4. Dr. Gonzales repeatedly disagreed with Vitas Los Angeles' fraudulent
28 practices. As a result of his continued disagreement with management, Dr.

1 Gonzales experienced retaliation and eventually left Vitas in May 2011.

2 5. Over the past decade, Vitas Los Angeles has submitted thousands of
3 false certifications of hospice eligibility to Medicare for patients in Los Angeles.
4 Each of those false certifications has cost Medicare – and United States taxpayers
5 – thousands of dollars in hospice benefits that should not have been paid.

6 6. This is a *qui tam* action for violation of the federal False Claims Act
7 (31 U.S.C. §§ 3150 *et seq.*), to recover the millions of dollars out of which Vitas
8 Los Angeles has defrauded Medicare, in addition to treble damages, statutory
9 penalties, and Relator's fees and costs. Non-public information personally known
10 to Relator serves as the basis for this action. On information and belief, the United
11 States had no knowledge of the scheme being perpetrated by Vitas Los Angeles, as
12 detailed below, until January 2012.

13 **II. JURISDICTION AND VENUE**

14 7. This Court has jurisdiction over the claims raised in this complaint
15 under 28 U.S.C. § 1331 as they arise under Federal law. This Court also has
16 jurisdiction over this action pursuant to 31 U.S.C. § 3732, which confers
17 jurisdiction for claims brought under the False Claims Act on the District Courts
18 of the United States.

19 8. Venue is proper pursuant to 31 U.S.C. § 3732(a), as all Defendants
20 transact business in this District.

21 **III. PARTIES**

22 9. The Plaintiff in this action is the UNITED STATES OF AMERICA
23 ("United States") by and through Relator CHARLES GONZALES.

24 10. Relator CHARLES GONZALES is a licensed physician, Board
25 Certified in Hospice and Palliative Care, and former employee of Defendants, and
26 is an original source of the information contained herein. Dr. Gonzales voluntarily
27 provided the Government with the information contained herein before bringing
28 this action.

1 11. Defendant VITAS HEALTHCARE CORPORATION is a Florida
2 corporation which conducts business in Los Angeles County.

3 12. Defendant VITAS HEALTHCARE CORPORATION OF
4 CALIFORNIA is a California corporation which conducts business in Los
5 Angeles County.

6 **IV. OVERVIEW OF THE SCHEME**

7 **A. THE UNITED STATES MEDICARE SYSTEM**

8 13. Medicare is a federally-funded health care program that provides
9 medical insurance coverage to qualified residents of the United States who are
10 aged 65 and older, younger people with permanent or congenital disabilities, or
11 those who meet other special criteria like the End Stage Renal Disease program.
12 The vast majority of Medicare's costs are paid by United States citizens through
13 their taxes. In addition to paying for medical expenses such as doctor visits and
14 hospital stays, Medicare pays for what is known as hospice care for eligible
15 Medicare recipients.

16 14. Title XVII of the Social Security Act establishes the Medicare
17 Program (technically, the "Health Insurance for the Aged and Disabled Program").
18 *See 42 U.S.C. §§ 1397 et seq.*

19 15. The United States provides reimbursement for Medicare claims from
20 the Medicare Trust Funds through the Centers for Medicare & Medicaid Services
21 ("CMS"), which is the operating division of the United States Department of
22 Health & Human Services ("HHS"). CMS, in turn, contracts out to Medicare
23 Administrative Contractors ("MACs") to review, approve, and pay Medicare
24 claims received from health care providers like Vitas.

25 16. Payments are typically made directly to health care providers rather
26 than the patient, as Medicare recipients routinely assign their right to payment to
27 the health care provider, such as Vitas. Once a Medicare recipient assigns their
28 right to payment to a provider, the provider then submits its bill directly to

1 Medicare for payment.

2 17. To bill Medicare, a provider must submit an electronic or hard-copy
3 claim form called a CMS-1500 form. When submitting the form, the provider
4 must certify that the services in question were “medically indicated and necessary
5 for the health of the patient.”

6 18. The CMS-1500 form requires the provider to state, among other
7 things, the procedure(s) for which it is billing Medicare, the provider number, the
8 identity of the patient, and a short narrative explaining the diagnosis and the
9 medical necessity of services that the provider rendered.

10 19. All healthcare providers, including Vitas, must comply with all
11 applicable statutes, regulations, and guidelines in order to be reimbursed by
12 Medicare. Providers have a duty to have knowledge of the relevant statutes,
13 regulations, and guidelines regarding coverage for Medicare services. For
14 example, Medicare reimburses only reasonable and necessary medical services
15 furnished to beneficiaries and excludes from payment services that are not
16 reasonable and necessary. *See 42 U.S.C. § 1395y(a)(1)(A); see also 42 C.F.R.*
17 *§ 411.115(k).* Providers must also assure that they provide medical services to
18 Medicare recipients “economically and only when, and to the extent, medically
19 necessary.” 42 U.S.C. § 1320c-5(a)(1).

20 20. Because it is not realistically feasible to review medical
21 documentation before paying each claim, MACs generally make payment under
22 Medicare based on the providers’ certification on the Medicare claim form that the
23 services in question were “medically indicated and necessary for the health of the
24 patient.”

25 B. **HOSPICE CARE**

26 21. Hospices aim to provide palliative care, as opposed to curative care,
27 to patients in the last six months of their lives. Palliative care is aimed at relieving
28 the pain, symptoms, and/or stress of terminal illness and includes a comprehensive

1 set of medical, social, psychological, emotional, and spiritual services provided to
2 a terminally ill individual. Medicare recipients of palliative care agree to forego
3 curative treatment of their terminal illness.

4 22. Pursuant to Medicare regulations, in order to be eligible to elect
5 hospice care, an individual must be (1) entitled to Medicare and (2) certified as
6 "terminally ill" in accordance with 42 C.F.R. § 418.22. *See* 42 C.F.R. § 418.20.

7 23. Under Medicare regulations, "terminally ill" means that a person "has
8 a medical prognosis that his or her life expectancy is 6 months or less if the illness
9 runs its normal course." *See* 42 C.F.R. § 418.3.

10 24. Hospice care is available to individuals for two initial ninety (90) day
11 periods, followed by an unlimited number of sixty (60) day periods, provided that
12 at the beginning of each period a physician certifies the individual's terminal
13 condition in writing.

14 25. The first 90-day period must be certified by (a) the Medical Director
15 of the hospice or a physician-member of the hospice inter-disciplinary group; and
16 (b) the individual's attending physician, provided there is one. 42 C.F.R.
17 § 418.22(c)(1). For subsequent periods, the only requirement is certification by
18 one of those physicians. 42 C.F.R. § 418.22(c)(2).

19 26. The written certification must: (1) specify that the individual's
20 prognosis is for a life expectancy of 6 months or less if the terminal illness runs its
21 normal course; (2) contain clinical information and other documentation that
22 supports the medical prognosis; (3) contain a brief narrative explanation of the
23 clinical findings that supports a life expectancy of 6 months or less; and (4) be
24 signed and dated by the physician(s). 42 C.F.R. § 418.22(b).

25 27. Based on the number of days and level of care provided, hospices are
26 paid a per diem rate. 42 C.F.R. § 418.302. Medicare's requirements for coverage
27 are:

28 To be covered, hospice services must meet the following
requirements. They must be reasonable and necessary for the

1 palliation and management of the terminal illness as well as
2 related conditions. The individual must elect hospice care in
3 accordance with § 418.24. A plan of care must be established and
4 periodically reviewed by the attending physician, the medical
5 director, and the interdisciplinary group of the hospice program
6 as set forth in § 418.56. That plan of care must be established
7 before hospice care is provided. The services provided must be
8 consistent with the plan of care. A certification that the individual
9 is terminally ill must be completed as set forth in section §
10 418.22.

11 42 C.F.R. § 418.200.

12 28. To participate, hospices must maintain a clinical record with “correct
13 clinical information” on each hospice patient. All entries in the clinical record
14 must be “legible, clear, complete, and appropriately authenticated and dated . . .”

15 42 C.F.R. § 418.104.

16 29. Local coverage determinations (“LCD”) specify under what clinical
17 circumstances a service is considered to be “reasonable and necessary” and
18 therefore covered by Medicare. MACs issue LCDs to provide guidance to the
19 public and medical community within their jurisdictions. MACs develop LCDs by
20 “considering medical literature, the advice of local medical societies and medical
21 consultants, public comments, and comments from the provider community.”
22 Medicare Program Integrity Manual, Chapter 13 § 13.1.3.

23 30. Hospice providers in Los Angeles currently receive approximately
24 **\$5,300, per patient, per month** (moreover, if a patient is deemed to require
25 “Continuous Home Care,” i.e., 24-hour care, the Medicare hospice reimbursement
26 rate for Los Angeles is over **\$1,000 per day**). A false certification or
27 recertification is thus very costly to taxpayers, and very profitable for Vitas Los
28 Angeles. Patients who should not qualify for hospice are especially profitable,
29 because they typically require less care, and the expenditure of fewer resources.

30 ///

**V. VITAS LOS ANGELES KNOWINGLY ENGAGED IN A PATTERN
AND PRACTICE OF FALSELY CERTIFYING PATIENTS FOR
MEDICARE HOSPICE BENEFITS**

4 31. Over the past decade, Vitas Los Angeles knowingly submitted or
5 caused the submission of false claims to Medicare, and created false records and
6 statements to receive reimbursement from Medicare for hospice care. Each of
7 those false certifications cost Medicare at least ten thousand dollars in hospice
8 benefits that should not have been paid.

9 32. During this time, Vitas falsely certified on claim forms submitted to
10 Medicare that hospice care provided to Medicare recipients was "medically
11 indicated and necessary for the health of the patient." Vitas created and/or
12 submitted documentation that falsely represented that certain Medicare recipients
13 were "terminally ill," meaning that individual has "a medical prognosis that his or
14 her life expectancy is 6 months or less if the illness runs its normal course." Many
15 of the Medicare recipients that Vitas provided hospice care to were ineligible for
16 hospice care paid for by Medicare as they did not have a "medical prognosis of six
17 months or less to live if the illness runs its normal course."

18 33. As the largest for-profit provider of hospice care in Los Angeles,
19 Vitas is a sophisticated hospice provider that is fully knew and appreciated
20 Medicare statutes, Medicare regulations, the definition of “terminally ill,” and the
21 LCDs that set out medical criteria for determining whether individuals with certain
22 diagnoses have a prognosis of six months or less to live.

23 34. Vitas Los Angeles knew, deliberately ignored, or recklessly
24 disregarded that the claims it submitted to Medicare falsely represented the
25 medical condition and hospice eligibility of the beneficiaries. Furthermore, Vitas
26 Los Angeles knew or recklessly disregarded that its business practices would lead
27 to the submission of false claims to Medicare by providing hospice services to
28 ineligible beneficiaries.



1 35. This pattern and practice of false certification and recertification was
2 engaged in at the direction and control of upper management for the Los Angeles
3 region. The Vitas Los Angeles management personnel who asserted this direction
4 and control included:

5 **Belinda Hedges**, Patient Care Administrator for Los Angeles

6 **Susan Fishenfold**, General Manager for Los Angeles

7 **Kevin Klein**, Medical Director for Los Angeles

8 **Sharon Wells**, Team Manager

9 36. This direction and control was asserted in various settings. For
10 example, each week, the Team Managers would meet with each regional team
11 within Los Angeles (there are 10 to 12 regional teams covering Vitas Los
12 Angeles' operations). During those meetings, if a suggestion was made that a
13 patient no longer qualifies for hospice, the Team Managers (such as Sharon Wells)
14 would fabricate a rationale for keeping the patient on hospice or instruct the Team
15 Doctors to do so. If there was continued disagreement, the case was referred to
16 Belinda Hodges. Hodges then applied further pressure on the dissenting team
17 member, and instructed the Team Doctors what to state in the physician notes in
18 order to ensure that the patient continues to qualify for hospice, no matter how
19 untrue. Notably, neither Wells nor Hodges are doctors.

20 37. As to patients for which Wells or Hodges could not easily fabricate a
21 justification for recertification, those patients were sent to the Medical Director
22 Review Committee. Inevitably, that Committee, headed by Medical Director
23 Kevin Klein, falsely determined that the patient qualified for hospice care, and
24 instructed the Team Doctor to recertify the patient for hospice. On information
25 and belief, these practices continue.

26 38. As a result of these practices, many of Vitas Los Angeles' patients
27 remain on hospice for years, with little or no decline in health, and requiring little
28 in resources from Vitas. Vitas Los Angeles, meanwhile, continues to collect

1 significant amounts from Medicare for each patient, padding its profits at the
2 expense of taxpayers.

3 **VI. EVIDENCE OF THE SCHEME**

4 39. Relator is aware of many patients that Vitas Los Angeles has
5 improperly certified and/or re-certified. Again, under Medicare regulations, in
6 order for an individual to qualify for hospice benefits, a physician must certify that
7 the individual has a terminal illness, and has less than six months to live if the
8 illness runs its normal course. *See* 42 C.F.R. § 418.20. If the patient survives for
9 more than 90 days, in order for the patient to remain on hospice, a physician must
10 re-certify that the patient is terminal, and has less than six month to live. *See* 42
11 U.S.C. § 1395f(a)(7). Further re-certification must be made every 60 days
12 thereafter. *See id.* The following are some examples of how Defendant Vitas
13 systematically and intentionally falsely certifies large numbers of its patients as
14 eligible for hospice care, when they are not:

15 40. Patient J.W. was admitted by Vitas to hospice on March 27, 2008,
16 with a diagnosis of dementia. Vitas Los Angeles improperly certified, and
17 repeatedly recertified, this patient as qualifying for Medicare hospice benefits,
18 when she did not in fact qualify. As a result, the patient was still in hospice when
19 Relator left Vitas in May of 2011, three years later. Vitas Los Angeles frequently
20 uses the amorphous diagnosis of “dementia” to falsely certify and re-certify
21 patients who do not have any diagnosis that meets the appropriate criteria.

22 41. Patient D.G. was admitted by Vitas to hospice on March 13, 2009,
23 with a diagnosis of dementia. The patient had been discharged for an extended
24 prognosis from another hospice right before she was admitted to Vitas. Vitas Los
25 Angeles improperly certified, and repeatedly recertified, this patient as qualifying
26 for Medicare hospice benefits, when she did not in fact qualify. As a result, the
27 patient was still in hospice when Relator left Vitas in May of 2011.

28 42. Patient J.P. was admitted by Vitas to hospice on August 29, 2008,

1 with a diagnosis of chronic obstructive pulmonary disease. Vitas Los Angeles
2 improperly certified, and repeatedly recertified, this patient as qualifying for
3 Medicare hospice benefits, when she did not in fact qualify. As a result, the
4 patient was still in hospice when Relator left Vitas in May of 2011.

5 43. Patient E.R. was admitted by Vitas to hospice on October 3, 2009,
6 with a diagnosis of dementia. Vitas Los Angeles improperly certified, and
7 repeatedly recertified, this patient as qualifying for Medicare hospice benefits,
8 when she did not in fact qualify. As a result, the patient was still in hospice when
9 Relator left Vitas in May of 2011.

10 44. Patient S.S. was admitted by Vitas to hospice on October February
11 13, 2009, with a diagnosis of Friedreichs Ataxia. Vitas Los Angeles improperly
12 certified, and repeatedly recertified, this patient as qualifying for Medicare hospice
13 benefits, when he did not in fact qualify. As a result, the patient was still in
14 hospice when Relator left Vitas in May of 2011.

15 45. Patient Z.G. was admitted by Vitas to hospice on July 30, 2007, with
16 a diagnosis of dementia. Vitas Los Angeles improperly certified, and repeatedly
17 recertified, this patient as qualifying for Medicare hospice benefits, when she did
18 not in fact qualify. As a result, the patient was still in hospice when Relator left
19 Vitas in May of 2011.

20 46. Patient M.G. was admitted by Vitas to hospice on September 1, 2006.
21 Vitas Los Angeles improperly certified, and repeatedly recertified, this patient as
22 qualifying for Medicare hospice benefits, when she did not in fact qualify. The
23 patient died on hospice in 2010, after having received hospice care for over three
24 years.

25 47. Patient M.W. was admitted by Vitas to hospice on January 15, 2009,
26 with a diagnosis of dementia. Vitas Los Angeles improperly and repeatedly
27 recertified this patient as qualifying for Medicare hospice benefits, when she did
28 not in fact qualify. As a result, the patient remained on hospice for over two years

1 prior to dying in the spring of 2011.

2 48. Patient B.M. was admitted by Vitas to hospice on August 2, 2010,
3 with a diagnosis of “debility.” The patient was still in hospice when the relator
4 left Vitas in May of 2011. Vitas Los Angeles frequently uses the amorphous
5 diagnosis of “debility” to falsely certify and recertify patients who do not have any
6 diagnosis that meets the appropriate criteria. This is one such patient.

7 49. Patient A.M. was admitted by Vitas to hospice on March 3, 2008,
8 with a diagnosis of debility. Vitas Los Angeles improperly certified, and
9 repeatedly recertified, this patient as qualifying for Medicare hospice benefits,
10 when she did not in fact qualify. As a result, the patient was still in hospice when
11 relator left Vitas in May of 2011.

12 50. Patient L.H. was admitted by Vitas to hospice on October 6, 2008,
13 with a diagnosis of “failure to thrive.” Vitas Los Angeles improperly certified,
14 and repeatedly recertified, this patient as qualifying for Medicare hospice benefits,
15 when she did not in fact qualify. “Failure to thrive” is another amorphous
16 certification used by Vitas to falsely certify and recertify patients for hospice care.
17 The patient died in fall of 2010, after having received hospice care for
18 approximately two years.

19 51. Patient R.P. was admitted by Vitas to hospice on June 19, 2009, after
20 having suffered a stroke. Vitas Los Angeles improperly certified, and repeatedly
21 recertified, this patient as qualifying for Medicare hospice benefits, when she did
22 not in fact qualify. As a result, the patient was still in hospice when relator left
23 Vitas in May of 2011.

24 52. Patient R.M. was admitted by Vitas to hospice on May 3, 2010, with a
25 diagnosis of colon cancer. Vitas Los Angeles improperly certified, and repeatedly
26 recertified, this patient as qualifying for Medicare hospice benefits, when he did
27 not in fact qualify. As a result, the patient was still in hospice when relator left
28 Vitas in May of 2011.

1 53. Patient V.G. was admitted by Vitas to hospice on February 7, 2008,
2 with a diagnosis of cardiovascular disease. Vitas Los Angeles improperly
3 certified, and repeatedly recertified, this patient as qualifying for Medicare hospice
4 benefits, when she did not in fact qualify. The patient died in the fall of 2010 after
5 having received hospice care for approximately a year and a half.

6 54. Patient A.M. was admitted by Vitas to hospice on March 22, 2000.
7 Vitas Los Angeles improperly certified, and repeatedly recertified, this patient as
8 qualifying for Medicare hospice benefits, when he did not in fact qualify. As a
9 result, the patient stayed on hospice for at least approximately **six years**. He was
10 last seen by Relator on January 23, 2006, in his home.

11 55. Patient R.A. was admitted by Vitas to hospice on April 27, 2004, with
12 a diagnosis of dementia. Vitas Los Angeles improperly certified, and repeatedly
13 recertified, this patient as qualifying for Medicare hospice benefits, when she did
14 not in fact qualify. As a result, the patient stayed on hospice for at least three and
15 a half years. She was last seen by Relator on October 9, 2007, and on information
16 and belief, lived at least one or two more years, on hospice.

17 56. Patient A.D. was admitted by Vitas to hospice on April 1, 2004, with
18 a diagnosis of lymphoma. Vitas Los Angeles improperly certified, and repeatedly
19 recertified, this patient as qualifying for Medicare hospice benefits, when she did
20 not in fact qualify. As a result, the patient was still alive, and still receiving
21 hospice benefits, over three years later. Relator last saw her on June 1, 2007.
22 Relator repeatedly insisted to Vitas Los Angeles' management that she be
23 discharged from hospice. Vitas repeatedly refused. As a result, Relator refused to
24 recertify her, and asked to be taken off of her case. Subsequently, another Vitas
25 Team Doctor continued recertifying the patient, and did so without personally
26 visiting or examining the patient.

27 57. Patient F.K. was admitted by Vitas to hospice on October 25, 2005.
28 Vitas Los Angeles improperly certified, and repeatedly recertified, this patient as

1 qualifying for Medicare hospice benefits, when she did not in fact qualify. As a
2 result, the patient was still alive, and still receiving hospice benefits, two years
3 later, on October 12, 2007, when she was last seen by Relator. On information
4 and belief, she lived for at least one or two more years, still on hospice.

5 58. Patient J.D. was admitted by Vitas to hospice on October 3, 2005.
6 Vitas Los Angeles improperly certified, and repeatedly recertified, this patient as
7 qualifying for Medicare hospice benefits, when she did not in fact qualify. As a
8 result, the patient was still alive, and still receiving hospice benefits, over two
9 years later, on October 28, 2007, when she was last seen by Relator. On
10 information and belief, she lived for at least one or two more years, still on
11 hospice.

12 59. Patient S.A. was admitted by Vitas to hospice on May 25, 2003, with
13 a diagnosis of Dementia. Vitas Los Angeles improperly certified, and repeatedly
14 recertified, this patient as qualifying for Medicare hospice benefits, when she did
15 not in fact qualify. As a result, the patient was still alive, and still receiving
16 hospice benefits, over two years later, on September 17, 2005, when she was last
17 seen by Relator. She passed away shortly thereafter. This patient is an example of
18 a patient that, while squarely qualified for hospice benefits at the end of her stay,
19 did not qualify at the beginning or middle of her hospice stay. At the very least,
20 Vitas should have discharged her for an extended prognosis after six months to
21 one year. Vitas Los Angeles rarely, if ever, did so with such patients. Vitas Los
22 Angeles' pattern, practice, and policy was to keep all patients on hospice, with the
23 hope that they would eventually decline sufficiently to legitimately qualify for
24 hospice benefits.

25 60. Patient G.K. was admitted by Vitas to hospice on March 13, 2008.
26 Vitas Los Angeles improperly certified, and repeatedly recertified, this patient as
27 qualifying for Medicare hospice benefits, when he did not in fact qualify. As a
28 result, the patient lived, still receiving hospice benefits, for at least approximately

1 two years.

2 61. Patient V.S. was admitted by Vitas to hospice on December 2, 2006,
3 with a diagnosis of debility. Vitas Los Angeles improperly certified, and
4 repeatedly recertified, this patient as qualifying for Medicare hospice benefits,
5 when she did not in fact qualify. As a result, the patient lived, still receiving
6 hospice benefits, through at least 2009.

7 62. Patient L.L. was admitted by Vitas to hospice on March 5, 2007, with
8 a diagnosis of "failure to thrive." Vitas Los Angeles improperly certified, and
9 repeatedly recertified, this patient as qualifying for Medicare hospice benefits,
10 when she did not in fact qualify. As a result, the patient lived, still receiving
11 hospice benefits, through at least 2010.

12 63. Patient R.O. was admitted by Vitas to hospice on December 11, 2006,
13 with a diagnosis of dementia. Vitas Los Angeles improperly certified, and
14 repeatedly recertified, this patient as qualifying for Medicare hospice benefits,
15 when she did not in fact qualify. As a result, the patient was still alive, and still
16 receiving hospice benefits, over two years later, on January 29, 2009, when she
17 was last seen by Relator. In information and belief, she remained alive and on
18 hospice through at least 2010.

19 64. Patient H.B. was admitted by Vitas to hospice on January 25, 2008,
20 with a diagnosis of debility. Vitas Los Angeles improperly certified, and
21 repeatedly recertified, this patient as qualifying for Medicare hospice benefits,
22 when she did not in fact qualify. As a result, the patient was still alive, and still
23 receiving hospice benefits, almost three years later, on January 7, 2011, when she
24 was last seen by Relator.

25 65. Patient R.T. was admitted by Vitas to hospice on December 16, 2007,
26 with a diagnosis of dementia. Vitas Los Angeles improperly certified, and
27 repeatedly recertified, this patient as qualifying for Medicare hospice benefits,
28 when he did not in fact qualify. As a result, the patient was still alive, and still

1 receiving hospice benefits, over two years later, on January 7, 2011, when he was
2 last seen by Relator.

3 66. Plaintiff J.S. was admitted by Vitas to hospice on August 8, 2008,
4 with a diagnosis of dementia. Vitas Los Angeles improperly certified, and
5 repeatedly recertified, this patient as qualifying for Medicare hospice benefits,
6 when he did not in fact qualify. As a result, the patient was still alive, and still
7 receiving hospice benefits, over two years later, on January 11, 2011, when he was
8 last seen by Relator.

9 67. Patient L.B. was admitted by Vitas to hospice on August 9, 2007,
10 with a diagnosis of debility. Vitas Los Angeles improperly certified, and
11 repeatedly recertified, this patient as qualifying for Medicare hospice benefits,
12 when she did not in fact qualify. As a result, the patient was still alive, and still
13 receiving hospice benefits, over three years later, on January 14, 2011, when she
14 was last seen by Relator.

15 68. Patient R.M. was admitted by Vitas to hospice on March 31, 2009,
16 with a diagnosis of dementia. Vitas Los Angeles improperly certified, and
17 repeatedly recertified, this patient as qualifying for Medicare hospice benefits,
18 when she did not in fact qualify. As a result, the patient was still alive, and still
19 receiving hospice benefits, over two years later, in May 2011.

20 69. Patient E.R. was admitted by Vitas to hospice on November 13, 2006.
21 Vitas Los Angeles improperly certified, and repeatedly recertified, this patient as
22 qualifying for Medicare hospice benefits, when he did not in fact qualify. As a
23 result, the patient was still alive, and still receiving hospice benefits, over four and
24 a half years later, when Relator left Vitas in May of 2011.

25 70. Patient A.Z. was admitted by Vitas to hospice on April 11, 2008, with
26 a diagnosis of debility. Vitas Los Angeles improperly certified, and repeatedly
27 recertified, this patient as qualifying for Medicare hospice benefits, when he did
28 not in fact qualify. As a result, the patient was still alive, and still receiving

1 hospice benefits, over two years later, in May 2010, when he was seen by Relator.

2 71. Patient R.C. was admitted by Vitas to hospice on January 12, 2007,
3 with a diagnosis of “adult failure to thrive.” Vitas Los Angeles improperly
4 certified, and repeatedly recertified, this patient as qualifying for Medicare hospice
5 benefits, when she did not in fact qualify. As a result, the patient received
6 approximately three years of hospice benefits before passing away.

7 72. Patient G.B. was admitted by Vitas to hospice on June 8, 2004, with a
8 diagnosis of dementia. Vitas Los Angeles improperly certified, and repeatedly
9 recertified, this patient as qualifying for Medicare hospice benefits, when he did
10 not in fact qualify. As a result, the patient received approximately **six years** of
11 hospice benefits before passing away.

12 73. Patient R.K. was admitted by Vitas to hospice on November 13, 2008,
13 with a diagnosis of Parkinsons. Vitas Los Angeles improperly certified, and
14 repeatedly recertified, this patient as qualifying for Medicare hospice benefits,
15 when she did not in fact qualify. As a result, the patient was still receiving
16 hospice benefits two and a half years later, when Relator left Vitas.

17 74. The hospice stay of the above patients averages approximately two
18 years and seven months. Each patient thus had to be certified and recertified by
19 Vitas Los Angeles an average of at least fourteen (14) times. Thus for just these
20 thirty-four examples, Vitas Los Angeles submitted approximately 476 false
21 certifications or recertifications. Each of those false certifications or
22 recertifications cost Medicare – and therefore taxpayers – at least ten thousand
23 dollars.

24 ///

25

26

27

28 **COMPLAINT**

1 **VII. CAUSES OF ACTION**

2 **FIRST CAUSE OF ACTION**

3 **On Behalf of the United States**

4 **Federal False Claims Act, Presenting False Claims**

5 **31 U.S.C. § 3729(a)(1)(A)**

6 75. Plaintiff incorporates herein by reference and realleges the allegations
7 stated in Paragraphs 1 through 74, inclusive, of this Complaint.

8 76. Defendants knowingly (as defined in 31 U.S.C. § 3729(b)(1))
9 presented or caused to be presented false claims for payment or approval to an
10 officer or employee of the United States.

11 77. Defendants knowingly presented false records and statements,
12 including but not limited to claims, bills, invoices, requests for reimbursement,
13 and records of services, in order to obtain payment or approval of charges by the
14 Medicare program for hospice services for patients who were not eligible for
15 Medicare hospice benefits during all or part of the time.

16 78. The conduct of Defendants violated 31 U.S.C. § 3729(a)(1)(A) and
17 was a substantial factor in causing the United States to sustain damages in an
18 amount according to proof.

19 **SECOND CAUSE OF ACTION**

20 **On Behalf of the United States**

21 **Federal False Claims Act, Making or Using False Records or Statements**

22 **Material to Payment or Approval of False Claims**

23 **31 U.S.C. § 3729(a)(1)(B)**

24 79. Plaintiff incorporates herein by reference and reallege the allegations
25 stated in Paragraphs 1 through 74, inclusive, of this Complaint.

26 80. Defendants knowingly (as defined in 31 U.S.C. § 3729(b)(1)) made,
27 used, or caused to be made or used false records or statements material to false or
28 fraudulent claims.

1 81. Defendants knowingly made, used, and/or caused to be made and
2 used false records and statements, including but not limited to claims, bills,
3 invoices, requests for reimbursement, and records of services, that were material to
4 the payment or approval of charges by the Medicare program for hospice services
5 for patients who were not eligible for Medicare hospice benefits during all or part
6 of the time.

7 82. The conduct of Defendants violated 31 U.S.C. § 3729(a)(1)(B) and
8 was a substantial factor in causing the United States to sustain damages in an
9 amount according to proof.

THIRD CAUSE OF ACTION

(In the Alternative)

On Behalf of the United States

Federal False Claims Act, Retention of Proceeds to Which Not Entitled

31 U.S.C. § 3729(a)(1)(G)

15 83. Plaintiff incorporates herein by reference and reallege the allegations
16 stated in Paragraphs 1 through 74, inclusive, of this Complaint.

17 84. In the alternative, Defendants knowingly made, used, or caused to be
18 made or used, a false record or statement material to an obligation to pay or
19 transmit money or property to the Government, or knowingly concealed or
20 knowingly and improperly avoided or decreased an obligation to pay or transmit
21 money or property to the Government.

22 85. As discussed above, Defendants received far more money from the
23 Medicare programs than they were entitled to. Defendants knew that they had
24 received more money than they were entitled to, and avoided their obligation to
25 return the excess money to the Government.

26 86. The conduct of Defendant violated 31 U.S.C. § 3729(a)(1)(G) and
27 was a substantial factor in causing the United States to sustain damages in an
28 amount according to proof.



LAW OFFICES
COTCHETT,
PITRE, &
MCARTHY, LLP

1 **VIII. PRAYER FOR RELIEF**

2 WHEREFORE, Plaintiff, by and through the Relator, prays judgment in its
3 favor and against Defendants as follows:

4 1. That judgment be entered in favor of Plaintiff UNITED STATES OF
5 AMERICA *ex rel.* CHARLES GONZALES, and against Defendants VITAS
6 HEALTHCARE CORPORATION and VITAS HEALTHCARE CORPORATION
7 OF CALIFORNIA, according to proof, as follows:

8 a. On the First Cause of Action (Presenting False Claims (31
9 U.S.C. § 3729(a)(1)(A))) damages as provided by 31 U.S.C. § 3729(a)(1), in the
10 amount of:

- 11 i. Triple the amount of damages sustained by the
12 Government;
- 13 ii. Civil penalties of Ten Thousand Dollars (\$10,000.00) for
14 each false claim;
- 15 iii. Recovery of costs, attorneys' fees, and expenses;
- 16 iv. Pre- and post-judgment interest;
- 17 v. Such other and further relief as the Court deems just and
18 proper;

19 b. On the Second Cause of Action (False Claims Act; Making or
20 Using False Records or Statements Material to Payment or Approval of False
21 Claims (31 U.S.C. § 3729(a)(1)(B))) damages as provided by 31 U.S.C. §
22 3729(a)(1) in the amount of:

- 23 i. Triple the amount of damages sustained by the
24 Government;
- 25 ii. Civil penalties of Ten Thousand Dollars (\$10,000.00) for
26 each false claim;
- 27 iii. Recovery of costs, attorneys' fees, and expenses;
- 28 iv. Pre- and post-judgment interest;

v. Such other and further relief as the Court deems just and proper; and

c. On the Third Cause of Action (False Claims Act, Retention of Proceeds to Which Not Entitled (31 U.S.C. § 3729(a)(1)(G))) damages as provided by 31 U.S.C. § 3729(a)(1) in the amount of:

- i. Triple the amount of damages sustained by the Government;
- ii. Civil penalties of Ten Thousand Dollars (\$10,000.00) for each false claim;
- iii. Recovery of costs, attorneys' fees, and expenses;
- iv. Pre- and post-judgment interest;
- v. Such other and further relief as the Court deems just and proper.

2. Further, Relator, on his own behalf, requests that he receive such maximum amount as permitted by law, of the proceeds of this action or settlement of this action collected by the United States, plus an amount for reasonable expenses incurred, plus reasonable attorneys' fees and costs of this action. Relator requests that his percentage be based upon the total value recovered, including any amounts received from individuals or entities not parties to this action.

Dated: January 26, 2012

COTCHETT, PITRE & McCARTHY, LLP

By.

~~MALCOLM P. McCARTHY
JUSTIN T. BERGER
ERIC J. BUESCHER~~
Attorneys for Relator

DEMAND FOR JURY TRIAL

On behalf of Plaintiff United States of America, Relator CHARLES GONZALES hereby demands a jury trial on all issues so triable.

Dated: January 26, 2012

COTCHETT, PITRE & McCARTHY, LLP

By

~~NIALL P. McCARTHY
JUSTIN T. BERGER
ERIC J. BUESCHER~~
Attorneys for Relator

UNITED STATES DISTRICT COURT, CENTRAL DISTRICT OF CALIFORNIA
CIVIL COVER SHEET

I (a) PLAINTIFFS (Check box if you are representing yourself)
UNITED STATES OF AMERICA ex rel. CHARLES GONZALES

DEFENDANTS
VITAS HEALTHCARE CORPORATION, a Florida corporation; and VITAS
HEALTHCARE CORPORATION OF CALIFORNIA, a California corporation

(b) Attorneys (Firm Name, Address and Telephone Number. If you are representing yourself, provide same.)

COTCHETT, PITRE & McCARTHY, LLP
840 Malcolm Road, Burlingame, CA 94010
Telephone: (650) 697-6000

Attorneys (If Known)

II. BASIS OF JURISDICTION (Place an X in one box only.)

1 U.S. Government Plaintiff 3 Federal Question (U.S. Government Not a Party)

2 U.S. Government Defendant 4 Diversity (Indicate Citizenship of Parties in Item III)

III. CITIZENSHIP OF PRINCIPAL PARTIES - For Diversity Cases Only
(Place an X in one box for plaintiff and one for defendant.)

Citizen of This State

PTF DEF
 1 1

Incorporated or Principal Place
of Business in this State

PTF DEF
 4 4

Citizen of Another State

PTF DEF
 2 2

Incorporated and Principal Place
of Business in Another State

PTF DEF
 5 5

Citizen or Subject of a Foreign Country

PTF DEF
 3 3

Foreign Nation

PTF DEF
 6 6

IV. ORIGIN (Place an X in one box only.)

1 Original 2 Removed from 3 Remanded from 4 Reinstated or 5 Transferred from another district (specify): 6 Multi-District Litigation 7 Appeal to District Judge from Magistrate Judge
Proceeding State Court Appellate Court Reopened

V. REQUESTED IN COMPLAINT: JURY DEMAND: Yes No (Check 'Yes' only if demanded in complaint.)

CLASS ACTION under F.R.C.P. 23: Yes No

MONEY DEMANDED IN COMPLAINT: \$ To be determined

VI. CAUSE OF ACTION (Cite the U.S. Civil Statute under which you are filing and write a brief statement of cause. Do not cite jurisdictional statutes unless diversity.)
31 USC § 3729 et seq., violation of the Federal False Claims Act

VII. NATURE OF SUIT (Place an X in one box only.)

OTHER STATUTES

- 400 State Reapportionment
- 410 Antitrust
- 430 Banks and Banking
- 450 Commerce/ICC Rates/etc.
- 460 Deportation
- 470 Racketeer Influenced and Corrupt Organizations
- 480 Consumer Credit
- 490 Cable/Sat TV
- 810 Selective Service
- 850 Securities/Commodities/ Exchange
- 875 Customer Challenge 12 USC 3410
- 890 Other Statutory Actions
- 891 Agricultural Act
- 892 Economic Stabilization Act
- 893 Environmental Matters
- 894 Energy Allocation Act
- 895 Freedom of Info. Act
- 900 Appeal of Fee Determination Under Equal Access to Justice
- 950 Constitutionality of State Statutes

CONTRACT

- 110 Insurance
- 120 Marine
- 130 Miller Act
- 140 Negotiable Instrument
- 150 Recovery of Overpayment & Enforcement of Judgment
- 151 Medicare Act
- 152 Recovery of Defaulted Student Loan (Excl. Veterans)
- 153 Recovery of Overpayment of Veteran's Benefits
- 160 Stockholders' Suits
- 190 Other Contract
- 195 Contract Product Liability
- 196 Franchise
- 210 Land Condemnation
- 220 Foreclosure
- 230 Rent Lease & Ejectment
- 240 Torts to Land
- 245 Tort Product Liability
- 290 All Other Real Property

TORTS

- PERSONAL INJURY
- 310 Airplane
- 315 Airplane Product Liability
- 320 Assault, Libel & Slander
- 330 Fed. Employers' Liability
- 340 Marine
- 345 Marine Product Liability
- 350 Motor Vehicle
- 355 Motor Vehicle Product Liability
- 360 Other Personal Injury
- 362 Personal Injury-Med Malpractice
- 365 Personal Injury-Product Liability
- 368 Asbestos Personal Injury Product Liability
- IMMIGRATION
- 462 Naturalization Application
- 463 Habeas Corpus-Alien Detainee
- 465 Other Immigration Actions

TORTS

- PERSONAL PROPERTY
- 370 Other Fraud
- 371 Truth in Lending
- 380 Other Personal Property Damage
- 385 Product Damage
- BANKRUPTCY
- 422 Appeal 28 USC 158
- 423 Withdrawal 28 USC 157
- CIVIL RIGHTS
- 441 Voting
- 442 Employment
- 443 Housing/Accommodations
- 444 Welfare
- 445 American with Disabilities - Employment
- DISCRIMINATION
- 446 American with Disabilities - Other
- 440 Other Civil Rights

PRISONER

- PETITIONS
- 510 Motions to Vacate Sentence
- HABEAS CORPUS
- 530 General
- 535 Death Penalty
- 540 Mandamus/Other
- 550 Civil Rights
- 555 Prison Condition FORFEITURE / PENALTY
- 610 Agriculture
- 620 Other Food & Drug
- 625 Drug Related Seizure of Property 21 USC 881
- 630 Liquor Laws
- 640 R.R. & Truck
- 650 Airline Regs
- 660 Occupational Safety /Health
- 690 Other

LABOR

- Fair Labor Standards Act
- Labor/Mgmt. Relations
- Labor/Mgmt. Reporting & Disclosure Act
- Railway Labor Act
- Other Labor Litigation
- Empl. Ret. Inc. Security Act
- PROPERTY RIGHTS
- COPYRIGHTS
- PATENT
- TRADEMARK
- SOCIAL SECURITY
- HLA (1395ff)
- Black Lung (923)
- DIWC/DIWV (405(g))
- SSID Title XVI
- RSI (405(g))
- FEDERAL TAX SUITS
- TAXES (U.S. Plaintiff or Defendant)
- IRS-Third Party 26 USC 7609

FOR OFFICE USE ONLY: Case Number: CV 12 0761

AFTER COMPLETING THE FRONT SIDE OF FORM CV-71, COMPLETE THE INFORMATION REQUESTED BELOW.

UNITED STA. DISTRICT COURT, CENTRAL DISTRICT, CALIFORNIA
CIVIL COVER SHEET

VIII(a). IDENTICAL CASES: Has this action been previously filed in this court and dismissed, remanded or closed? No Yes
If yes, list case number(s): _____

VIII(b). RELATED CASES: Have any cases been previously filed in this court that are related to the present case? No Yes
If yes, list case number(s): _____

Civil cases are deemed related if a previously filed case and the present case:

- (Check all boxes that apply)
- A. Arise from the same or closely related transactions, happenings, or events; or
 - B. Call for determination of the same or substantially related or similar questions of law and fact; or
 - C. For other reasons would entail substantial duplication of labor if heard by different judges; or
 - D. Involve the same patent, trademark or copyright, and one of the factors identified above in a, b or c also is present.

IX. VENUE: (When completing the following information, use an additional sheet if necessary.)

- (a) List the County in this District; California County outside of this District; State if other than California; or Foreign Country, in which EACH named plaintiff resides.
 Check here if the government, its agencies or employees is a named plaintiff. If this box is checked, go to item (b).

County in this District: Los Angeles	California County outside of this District; State, if other than California; or Foreign Country
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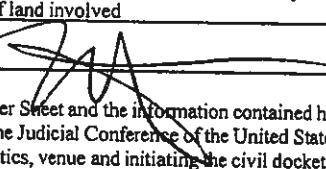
- (b) List the County in this District; California County outside of this District; State if other than California; or Foreign Country, in which EACH named defendant resides.
 Check here if the government, its agencies or employees is a named defendant. If this box is checked, go to item (c).

County in this District: Los Angeles	California County outside of this District; State, if other than California; or Foreign Country
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- (c) List the County in this District; California County outside of this District; State if other than California; or Foreign Country, in which EACH claim arose.
Note: In land condemnation cases, use the location of the tract of land involved.

County in this District: Los Angeles	California County outside of this District; State, if other than California; or Foreign Country
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* Los Angeles, Orange, San Bernardino, Riverside, Ventura, Santa Barbara, or San Luis Obispo Counties
Note: In land condemnation cases, use the location of the tract of land involved

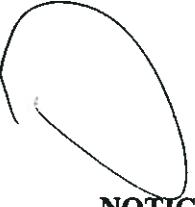
X. SIGNATURE OF ATTORNEY (OR PRO PER): 

Date January 26, 2012

Notice to Counsel/Parties: The CV-71 (JS-44) Civil Cover Sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law. This form, approved by the Judicial Conference of the United States in September 1974, is required pursuant to Local Rule 3-1 is not filed but is used by the Clerk of the Court for the purpose of statistics, venue and initiating the civil docket sheet. (For more detailed instructions, see separate instructions sheet.)

Key to Statistical codes relating to Social Security Cases:

Nature of Suit Code	Abbreviation	Substantive Statement of Cause of Action
861	HIA	All claims for health insurance benefits (Medicare) under Title 18, Part A, of the Social Security Act, as amended. Also, include claims by hospitals, skilled nursing facilities, etc., for certification as providers of services under the program. (42 U.S.C. 1935FF(b))
862	BL	All claims for "Black Lung" benefits under Title 4, Part B, of the Federal Coal Mine Health and Safety Act of 1969. (30 U.S.C. 923)
863	DIWC	All claims filed by insured workers for disability insurance benefits under Title 2 of the Social Security Act, as amended; plus all claims filed for child's insurance benefits based on disability. (42 U.S.C. 405(g))
863	DIWW	All claims filed for widows or widowers insurance benefits based on disability under Title 2 of the Social Security Act, as amended. (42 U.S.C. 405(g))
864	SSID	All claims for supplemental security income payments based upon disability filed under Title 16 of the Social Security Act, as amended.
865	RSI	All claims for retirement (old age) and survivors benefits under Title 2 of the Social Security Act, as amended. (42 U.S.C. (g))



UNITED STATES DISTRICT COURT CENTRAL DISTRICT OF CALIFORNIA

NOTICE OF ASSIGNMENT TO UNITED STATES MAGISTRATE JUDGE FOR DISCOVERY

This case has been assigned to District Judge Manuel Real and the assigned discovery Magistrate Judge is Paul Abrams.

The case number on all documents filed with the Court should read as follows:

CV12- 761 R (PLAx)

Pursuant to General Order 05-07 of the United States District Court for the Central District of California, the Magistrate Judge has been designated to hear discovery related motions.

Unless otherwise ordered, the United States District Judge assigned to this case will hear and determine all discovery related motions.

NOTICE TO COUNSEL

A copy of this notice must be served with the summons and complaint on all defendants (if a removal action is filed, a copy of this notice must be served on all plaintiffs).

Subsequent documents must be filed at the following location:

Western Division
312 N. Spring St., Rm. G-8
Los Angeles, CA 90012

Southern Division
411 West Fourth St., Rm. 1-053
Santa Ana, CA 92701-4516

Eastern Division
3470 Twelfth St., Rm. 134
Riverside, CA 92501

Failure to file at the proper location will result in your documents being returned to you.

Name & Address:
COTCHETT, PITRE & McCARTHY, LLP
840 Malcolm Road
Burlingame, CA 94010

CN

UNITED STATES DISTRICT COURT
CENTRAL DISTRICT OF CALIFORNIA

UNITED STATES OF AMERICA ex rel.
CHARLES GONZALES,

FOR OFFICE USE ONLY

CASE NUMBER

PLAINTIFF(S)

v.

VITAS HEALTHCARE CORPORATION,
a Florida corporation; and VITAS HEALTHCARE
CORPORATION OF CALIFORNIA, a California
corporation,

DEFENDANT(S).

CV 12 0761-f (PCA)

SUMMONS

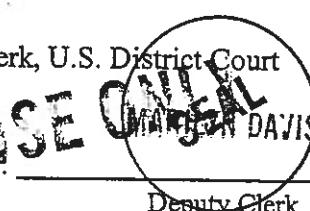
TO: DEFENDANT(S):

A lawsuit has been filed against you.

Within 21 days after service of this summons on you (not counting the day you received it), you must serve on the plaintiff an answer to the attached complaint amended complaint counterclaim cross-claim or a motion under Rule 12 of the Federal Rules of Civil Procedure. The answer or motion must be served on the plaintiff's attorney, Justin Berger, whose address is Cotchett, Pitre & McCarthy, LLP, 840 Malcolm Road, Burlingame, CA 94010. If you fail to do so, judgment by default will be entered against you for the relief demanded in the complaint. You also must file your answer or motion with the court.

Dated: JAN 27 2012

Clerk, U.S. District Court

BY 
MELISSA DAVIS
Deputy Clerk

(Seal of the Court)

[Use 60 days if the defendant is the United States or a United States agency, or is an officer or employee of the United States. Allowed 60 days by Rule 12(a)(3).]